

Top 10 Questions About MākuSafe's Remote & Field Worker Capability

As organizations expand beyond traditional facilities, safety leaders often ask how connected worker technology can support remote teams. Below are the most common questions we hear about MākuSafe's remote and field worker capability. Some of the most demanding jobs happen in the field, organizations can extend the same data driven approach beyond facility walls and apply leading indicator insights across the entire workforce.

1. Can MākuSafe be used outside of fixed facilities?

Yes. MākuSafe supports:

- Traditional fixed workplaces
- Workers who begin and end their day at a facility
- Workers who rarely visit a central location

The platform delivers the same leading indicator safety intelligence across all three work models, creating a unified view of risk across the enterprise.

2. What types of remote workers can use MākuSafe?

MākuSafe is ideal for:

- Field service technicians
- Route drivers and delivery personnel
- Merchandisers
- Distributed maintenance teams
- Utility and telecom crews
- Mobile inspection and service teams

If work happens away from a facility, MākuSafe can support it.

3. How is the solution deployed for workers who do not return to a facility?

For workers who rarely return to a central location, organizations can deploy the MākuSafe FIELD KIT.

The FIELD KIT allows the wearable to remain assigned to the worker and paired with a mobile device. Safety data is transmitted in real time over cellular networks, or securely stored and sent when connectivity is restored.

This makes the experience seamless for extended field work.

4. How does pairing work between the wearable and the mobile device?

The Ally wearable pairs with a connected mobile device using the MākuSmart app. Once paired:

- The connection is automatic during the workday
- Bluetooth supports normal working range
- If the connection is temporarily lost, data is stored
- Stored data syncs once reconnected

Workers remove the wearable from the charger at the start of the shift and return it at the end of the day.

5. What happens if there is no cellular coverage?

If connectivity is unavailable:

- The wearable securely stores the data
- Once coverage is restored, the data is automatically transmitted
- No manual syncing is required

This ensures continuity of leading indicator insights even in remote or low coverage areas.

Visit makusafe.com/remote-workers for more.

6. Is MākuSafe tracking workers in real time?

No. MākuSafe collects:

- No personally identifiable information
- No biometric data
- No continuous tracking of workers

Location is used only to provide context for where hazards or exposures occur. The system identifies risks and working conditions, not people.

7. What data is collected for remote and field workers?

The same leading indicator insights available in facilities are available in the field, including:

- Strain and exertion indicators
- Heat exposure
- Air quality conditions
- Context of work and fatigue
- MyVoice frontline communication reports

This gives EHS and operations leaders visibility into real working conditions wherever work happens.

8. Who uses the data and how?

The data is used by:

- EHS managers
- Safety leaders
- Operations leadership

Insights help leaders:

- Implement controls
- Adjust workflows
- Re-engineer tasks
- Reduce strain and heat risk
- Improve communication and engagement
- Identify productivity improvements

The goal is proactive, preventative safety management based on evidence, not lagging indicators.

9. Is the FIELD KIT durable enough for field environments?

Yes. The FIELD KIT smart charger is:

- Heat tested for vehicle environments
- Ruggedized for industrial use
- Designed for daily field deployment

The system is built for real world working conditions.

10. How does this differ from GPS tracking or telematics?

Telematics systems track vehicles. MākuSafe provides insight into human work and working conditions. The platform delivers:

- Leading indicator safety intelligence
- Frontline engagement through MyVoice
- Context of work and environmental exposure
- A unified view across facilities and field operations

It complements fleet data but focuses on worker safety and risk reduction.

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